



DERWENT VALLEY TOURS LTD – COVID INFORMATION

General

- No one should join a tour if they have COVID or COVID symptoms, or are self-isolating. If this applies to you then please cancel your booking as soon as possible so that we can make a refund or arrange a rescheduled tour.
- Please wear a face mask that covers both nose and mouth while travelling on the minibus, narrow boat, or inside any building. This requirement will not apply if you are normally exempt, but you must notify us in advance if this is the case.
- We will provide hand sanitiser and ask you to use this and wash your hands as often as possible.
- We will keep your names and contact details for Test and Trace purposes, and hand these into each site that we visit to cover COVID-19 obligations.
- You must comply with any COVID requirements of the sites visited, shops, catering facilities and the Cromford Canal narrowboat
- To assist with social distancing, we will issue you with a receiver so that you can hear transmissions made during the tour by the Tour Manager. You will be responsible for looking after the receivers while they are in your possession. We are providing disposable headphones for each guest's personal use.

Pick-Up Point

- We are only using one pick-up location per tour so that we can ensure that everyone is safe and aware of the precautions in place before it starts. We will not accept late bookings on the day for the same reason.

Minibus

- We will ensure that the minibus and sites that you visit are thoroughly cleaned.
- Due to COVID-19, we have reduced our seating capacity on scheduled tours by 50% to enable social distancing. We will host 10 guests plus Tour Manager(s) on a 16 passenger minibus, and our Tour Managers will direct you to your seats.
- Please stay in your sub-group and keep a 2-metre distance from other guests and the Tour Managers and minibus driver whenever possible.
- Please keep the windows of the minibus open to give good ventilation so far as is reasonably possible.

After the tour.

- If you have COVID-19 symptoms up to 14 days after your tour, we ask you to please contact our office on 01629 823256 (Option 0) to let us know so that we can implement our procedures and contact all necessary parties.